

# **Lean Solution: How Companies and Customers can Create Value and Wealth Together?**

How to boost productivity through lean management?  
How to create a sustainable culture in lean management?

## **Introduction**

You have probably heard of the Lean management concept and its growing popularity in the business world. But don't worry if you didn't. In the following few paragraphs, you will get familiar with the Lean methodology. There is no surprise that Lean management is now widespread across industries. Thanks to its core values and positive impact on companies' overall performance, the Lean concept appears to be a universal management tool. You can apply the concept of Lean in any business or production process, from manufacturing to marketing and software development. Mastering lean leadership and lean culture are essential to your success as a manager and your company's success. There are two major principles of lean: Respect for People and Continuous Improvement. Based on years of field experience, this course shows you how to implement both principles in your organization. Lean is eliminating waste and the disciplined method of optimizing value to customers. It is creating a culture that brings out the best in all employees. If you do this... you will succeed as a leader in your organization!

## **Program Objectives**

This program aims to:

- Train participants on the concept of lean
- Provide skills and knowledge on methodology to go lean

## **Learning Outcomes**

After completing this program, the participants should be able to:

- Build strategies to go lean
- Prepare the team who would manage lean
- Apply tools to go lean
- Build a culture and create a sustainable strategy to go lean.

## **Methodology**

Gamification, case study, interview, case simulation, quiz, group discussion, lecture, videos.

## **Who Should Attend**

Operation executives, Operation managers, factory managers, supervisors and group heads, and anyone who would like to apply lean in the business strategy.

## Program Outline

Day One	
Time	Topics
9:00am – 10:30am	<p><b>Venturing into the Journey of Lean Management</b></p> <p>The participants would learn the fundamentals of lean such as seek perfection, establish pull, create the flow, map the value stream, identify the value. In this module, the 5 lean principles would be shared with the participants.</p>
10:30am – 11:00am	Tea Break and Networking
11:00am – 1:00pm	<p><b>Consumption in Lean Management</b></p> <p>This module starts with the consumer Gemba, consumption process until customer experience, perceptual time, and clock time.</p>
1:00pm – 2:00pm	Lunch and Networking
2:00pm – 3:30pm	<p><b>Provision in Lean Management</b></p> <p>After looking at the consumer Gemba, this module looks at provider Gemba. The participants would have practical experience on how to draw the provision map. At this stage, the participants can see the impact of good people in a world of destructive processes.</p>
3:30pm – 4:00pm	Tea Break and Networking
4:00pm- 5:00pm	<p><b>Problem Solving in Lean Management</b></p> <p>This module helps participants to solve problems by understanding the problems and solving them through elimination. The participants should be able to apply intelligent feedback in problem-solving.</p>
Day Two	
Time	Topics
9:00am – 10:30am	<p><b>Time as a Resource of Lean</b></p> <p>This module focuses on the process of determining the time expended. The participants would learn secrets about how to save everyone time to optimise the process.</p>
10:30am – 11:00am	Tea Break and Networking
11:00am – 1:00pm	<p><b>The Provision Value of What</b></p> <p>In this module, the participants would look at the provision of logic, provision of cost, and a method to map with the customers so that the participants would compress for the further process.</p>
1:00pm – 2:00pm	Lunch and Networking

2

### PRS0017 Lean Solution: How Companies and Customers can Create Value and Wealth Together?

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2:00pm – 3:30pm	<p><b>Tell Me Exactly Where and When</b></p> <p>In this module, the participants would learn the traditional geography of provision, lean transformation, emerging geography of provision for completion of lean proves. In this module, the participants would look at the current provision system, the default options, the reversing the temporal bias provision, and the methodology to create the optional streams in lean.</p>
3:30pm – 4:00pm	Tea Break and Networking
4:00pm- 5:00pm	<p><b>The Role of Manager in Lean Provision</b></p> <p>In the last module, the participants would review thinking as the essential complement to strategic and financial thinking. Then, the participants would learn lean leadership and lean transformation, and the methodology—the practical session on applying the methodology into the provision stream of what, when, where.</p>